



To: JPX Jet Protector Customers
From: Kimber Customer Service
Date: July 7, 2008
Subject: JPX cartridge function

It has come to our attention that some JPX cartridges shipped between October 2007 and March 2008 may not function as intended. Therefore, you should not use your JPX device with these cartridges. We recommend these cartridges not be used, and that you return them for free replacement.

There are two return options:

1. Return directly to the retailer where purchased for replacement.
2. Return directly to Kimber. If you choose this option, please contact Kimber for special shipping instructions. Kimber Customer Service can be reached at (914) 964-0771 X 350 during business hours. Cartridges returned to Kimber will be sent to the following address:

Kimber Mfg., Inc.
Customer Service – JPX Return
One Lawton Street
Yonkers, NY 10705

If you have questions or concerns, contact Kimber Customer Service at (914) 964-0771.

Thank you for your cooperation, and please accept our apology for any inconvenience this may cause.

Kimber Customer Service
