



3747 North Booth Street  
Milwaukee, Wisconsin 53212-1603

phone: (414) 962-5323  
fax: (414) 962-7003  
www.esca-tech.com

# URGENT: D-Lead<sup>®</sup> HAND SOAP RECALL

Date: March 31, 2022  
Single Lot of D-Lead<sup>®</sup> Hand Soap

RE: Lot number: 11-72-21 MFG: 11-16-21 is on the top of 55 gallon drums  
211116 is printed on orange label on bottles and cases

Dear Distributor Partner / Direct Customer,

This recall notice is to inform you of a product recall involving a single lot of D-Lead<sup>®</sup> Hand Soap supplied by ESCA Tech, Inc. (ESCA). The recalled product was distributed between January 3, 2022 and March 1, 2022 to customers and distributors in the US, Canada and Panama.

The affected product packages are:

Package Size	US Item Number	Canadian Item Number
8 ounce bottle	4222ES-008 (single) 4222ES-8 (case)	Not Applicable
32 ounce bottle	4222ES-012 (single) 4222ES-12 (case)	Not Applicable
2.5 liter bottle	Not Applicable	4222ES-025-C 4222ES-2.5-C
1 gallon bottle	Not Applicable	4222ES-001-C (single) 4222ES-4-C (case)
55 gallon Drum	4222ES-55	4222ES-55-C

Note: Please refer to the attached list for additional details on identifying the affected product packages, descriptions and illustrations.

This recall is being initiated due to the potential for the level of one of the preservatives in the product to be below specification. As a result product spoilage can occur if the product is exposed to an external source of microbial contamination.

ESCA Tech, Inc. is urging consumers to discontinue use of the identified lot of recalled "D-Lead Hand Soap".



3747 North Booth Street  
Milwaukee, Wisconsin 53212-1603

phone: (414) 962-5323  
fax: (414) 962-7003  
www.esca-tech.com

---

## ACTIONS TO BE TAKEN BY THE DISTRIBUTOR / CUSTOMER:

Check your inventory for the affected lot number.

For cases: The lot number is located on an orange sticker located on the outside box label.

For bottles: The lot number is located on an orange label located on the outside of the bottle.

For drums: The lot number is located on a white sticker on the top of the drum.

Discontinue use and/or further distribution of the affected lot. Quarantine the identified lot.

- If you are a distributor, and have distributed this product to facilities or consumers, please initiate your sub-recall process down to the facility or consumer level.
- If you are the end user or consumer, stop use of the affected lot of product immediately and clean and sanitize any pumps or dispensers that have come in contact with the product.
- Please complete the enclosed Field Safety Notice (FSN) Acknowledgement Response form and return it to ESCA no later than April 7, 2022. This form must be completed even if you no longer have affected product.
- After the FSN Acknowledgment Response form is received by ESCA, you will be contacted regarding how to proceed with the affected lot.

ESCA has a rigorous testing standard in place to ensure its skin cleaners are safe and has years of testing of every formula and batch by an independent third-party cosmetic testing laboratory. We have immediately initiated a rigorous, thorough investigation into this matter, and are working with the FDA, our third-party contract mixer and our FDA consultants to determine if there are additional quality control measures we should implement.

## CONTACT INFORMATION:

Contact ESCA Customer Service at +1-414-962-5323, Monday through Friday, between the hours of 8:00 am and 4:00 pm Central time with any questions.

Please return the Field Safety Notice (FSN) Acknowledgement Response Form to:

ESCA Tech, Inc.  
Attn: Customer Service Department  
3747 N Booth St  
Milwaukee, WI 53212-1603

By email to [recall@esca-tech.com](mailto:recall@esca-tech.com) or by fax to +1-414-962-7003