



October 20, 2017

**FN ISSUES MANDATORY SAFETY RECALL OF ALL FN M249S® RIFLES**

FN America, LLC, announces today the mandatory recall of certain FN M249S® semi-automatic, belt-fed rifles in both standard and PARA configurations. A recently identified design issue within the hammer group of the rifle may adversely affect the rifle’s reliability. Under certain circumstances, a reset failure within the hammer group may cause the M249S to cease to function, causing an unsafe firing event. To correct this condition and restore consistent, proper and safe operation of the firearm, it is necessary to replace the hammer group.

FN is instructing customers to discontinue use of these rifles immediately and return affected products to FN directly for installation of a new hammer group, at no cost.

October 2017 FN M249S® SAFETY RECALL	
<b>Product Name:</b> FN M249S	<b>Model Name(s):</b> FN M249S Standard, FN M249S Para
<b>Product Numbers:</b> 56460, 56501, 56509, 56502, 56435 (Limited Edition)	<b>Color(s):</b> Black, Flat Dark Earth (FDE)

**Not all FN M249S serial numbers are affected by this recall.** Therefore, FN M249S owners are asked to please visit the [FN M249S Safety Recall webpage](#) and input their serial number. If the firearm is affected, further instruction on returning the FN M249S for service will be provided. **Note: Please do not ship any affected product to FN until a FedEx label has been generated and sent to you.** If the firearm is not affected, a message stating such will be displayed. In the interim, FN asks that customers not operate their FN M249S Standard or Para until the hammer group has been replaced.

FN is deeply committed to providing customers with the safest, most reliable firearms possible. As such, it is imperative that all recalled product is received in back immediately. Patience and cooperation is appreciated as we receive, inspect and service these firearms. We will make every effort to return the product back to customers within 30 days of receipt.

For questions about the recall or assistance in returning a firearm, contact the FN M249S Recall Support team at 1-800-635-1321, extension 145, or by email at [M249Srecall@fnamerica.com](mailto:M249Srecall@fnamerica.com). Hours of operation are 10 a.m. to 4 p.m. Eastern time, Monday through Friday.

Thank you in advance for your assistance in helping FN America expedite this recall.

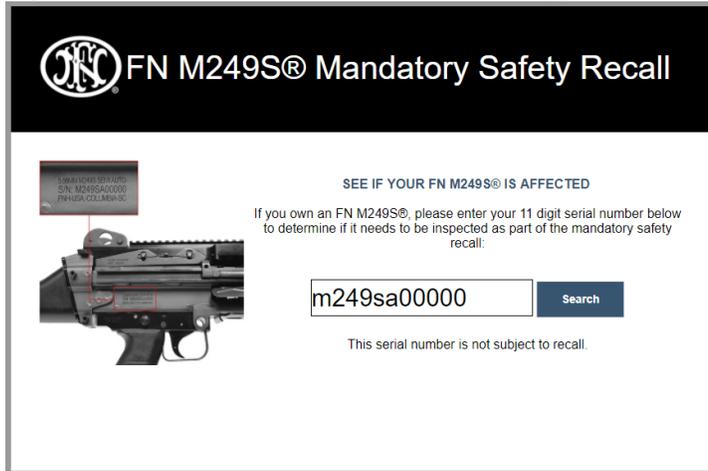


Verifying Impacted Serial Numbers:

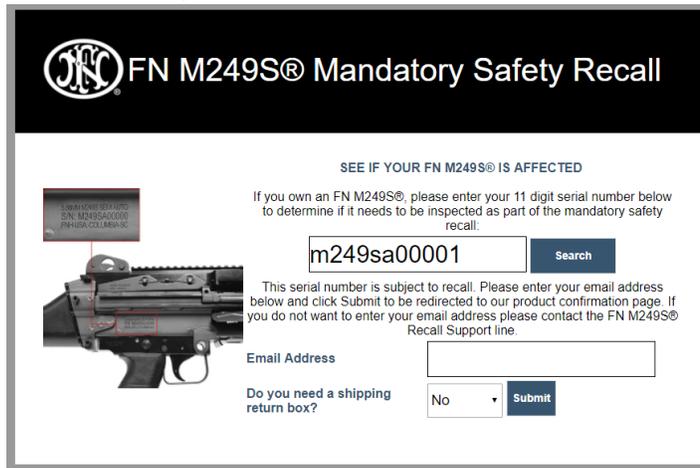
1. Visit the FN M249S Safety Recall webpage at <https://www.fnmfg.com/M249SRecall>.
2. Enter your serial number into the box detailed below.



- a. If your serial number is not affected the recall, you will see the below message.



- b. If your serial number is affected by the recall, you will see the below message with further instructions to proceed.



3. If your serial number is affected by the recall and you have provided a valid email address, you will be automatically redirected to FN's Customer Portal to either sign in to an existing Customer Portal account or to complete the Customer Portal account sign-up process. Please allow 3-5 seconds for the redirect.

**FN America, LLC**

P.O. Box 9424 ♦ McLean, VA 22102 ♦ USA ♦ Tel (703) 288-3500 ♦ Fax (703) 288-4507

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- a. Existing account holders, simply enter your username and password. Click Log In. You should now be logged into your account.
- b. To create a Customer Portal account, click the Sign-Up link detailed below.

- c. Fill out the Customer Portal account setup form in its entirety, using the email address you provided when you submitted your serial number for verification.

4. Once you have logged into or created your FN Customer Portal account, there is no need to proceed any further. The necessary information required to log your affected FN M249S has been received and you will receive a shipping label via email to the email address you provided in your account.

**Important! Do not ship your affected FN M249S without the provided shipping label. You will receive a FedEx label via email to the address provided in your customer account setup.**

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## FN M249S® Recall FAQs

**Q: Why is there a recall on certain FN M249S rifles?**

A: There is a recall on certain FN M249S semi-automatic, belt-fed rifles due to a change in design within the hammer group.

**Q: What is the unsafe firing event?**

A: The M249S will cease to function due to reset failure caused by the design issue, which can be unsafe for the user in compromising situations.

**Q: How do I know if my FN M249S is affected?**

A: To determine if your FN M249S is affected by the recall, please use the serial number lookup at <https://fnamerica.com/fn-m249s-safety-recall/>.

**Q: How do I get a box for shipping?**

A: If you require a box for shipping your FN M249S, please use this link to check your serial number <https://fnamerica.com/fn-m249s-safety-recall/>, and answer 'Yes' to the question "Do you need a shipping return box?"

**Q: How long will it take to get my FN M249S back?**

A: It will take approximately 3-4 weeks to replace the hammer group within your FN M249S and return it to you.

**Q: What is the cost of this recall?**

A: There will be no cost to the end user.

**Q: What if I choose not to send in my FN M249S for the recall?**

A: FN is deeply committed to providing customers with the safest, most reliable firearms possible. As such, it is imperative that all recalled product is sent back immediately.

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