

October 15, 2010



Bushmaster Wholesalers, Distributors, & Dealers,

## IMPORTANT BUSHMASTER ACR PRODUCT SAFETY NOTICE

Bushmaster Firearms International, LLC has become aware of a possible firearms performance issue that may develop with a small number of ACR rifles and we are requesting you discontinue the sale of these firearms that remain in your inventory until appropriate action has been taken. This letter provides you with the necessary details regarding our request.

**\*\*All Bushmaster produced ACR rifles that you may have received are impacted by this notification.\*\***  
**\*\*This notice is not applicable to any other Bushmaster firearms.\*\***

During routine test firing, Bushmaster discovered a design flaw which could result in multiple rounds firing continuously when the trigger is pulled. This unexpected firing of multiple rounds creates a potential dangerous situation.

Since the safety and quality of our firearms is our utmost concern, Bushmaster is implementing the following corrective actions plans to correct the effected firearms as quickly as possible. Therefore, we are requesting your timely assistance with the following action:

- 1) Please discontinue sale of any ACR rifles in your inventory immediately.
- 2) Call Bushmaster at 1-800-883-6229, (Monday-Friday, 8:30 AM – 6:00 PM EST) and advise of the quantity of ACR rifles at your location(s) so we can provide direction in executing a corrective action plan to correct these rifles as expeditiously as possible.
- 3) If you have sold any of the ACR rifles, please provide the full name, address, and phone number (*if known*) of each of your customers and matching serial number so we can contact them as soon as possible. This information should be mailed to:

**Bushmaster Firearms International, LLC**  
**Attention: Dept. ACR**  
**999 Roosevelt Trail**  
**Windham, ME 04062**  
**customerservice@bushmaster.com**

We apologize for any inconvenience this may cause you, however, we feel our mutual customers deserve our very best combined efforts in repairing the involved rifles.

If you or your customers have any further questions concerning this request, please call us on the above noted toll free number between the hours of 8:30 AM and 6:00 PM Eastern Standard Time.

Thank you for in advance for your cooperation in resolving this important matter.

Sincerely,

*Consumer Service Division*

Consumer Service Division

Bushmaster Firearms International, LLC

### Safety First

Always observe the ten commandments of safe gun handling and wear approved eye and ear protection anytime you are shooting.